
Job Description

Broadband Installer (Medina, OH)

Title: Broadband Installer

Operation: On Trac, Inc. – Medina Fiber (Lit Communities)

Location: Medina, OH and surrounding area

Supervisor: Project Manager

Status: Full Time

Available: September, 2021

Hourly Wage Range: Starting \$15.00 - \$17.00 Per Hour

Benefits: Paid Vacation, Paid Holidays, Company Vehicle, Health Insurance

Company: www.OnTraInc.com

POSITION SUMMARY

The Broadband Installer is primarily responsible for quality installation and troubleshooting of customer premise communications equipment and wiring for services over a high-speed, state of the art, gigabit fiber optics network.

CORE SKILL SETS

- General skills in wiring/cabling
- Common knowledge of methods and materials of connecting consumers' homes, buildings, and equipment to the communications utility
- Current knowledge of cable TV, phone, internet installation and related home electronics and devices
- Current knowledge of routers, wireless devices, and configurations commonly used by consumers
- Ability to utilize applications on a tablet device
- Ability to analyze and identify problems and quickly solve issues reported by consumers/users
- Ability to communicate clearly, verbally or in writing
- People friendly, customer service minded

QUALIFICATIONS

- Superior customer service attitude and capability- "white glove" service
- Great attitude, work ethic, self-starter, punctual, proactive, and energetic
- Technically/mechanically minded, smart, and good with your hands
- Good problem-solving capabilities
- Good safety history and practices
- Commitment to an alcohol and drug free workplace
- Clean, well-groomed, and VERY neat in appearance
- Personal integrity and friendliness
- Low drama, low ego, and a team player
- Clear driving and criminal record

PHYSICAL DEMANDS

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job.

The employee must be capable of physical activity performing daily activities which will include but not limited to; climbing up and down ladders, accessing attics and crawl spaces/basements in homes, and the ability to lift and/or move up to 50 pounds. While performing the duties of this job, the employee is regularly required to talk or hear. The employee is frequently required to stand; walk; sit; and reach with hands and arms. The employee is frequently required to kneel, crouch, climb, and balance. The employee should possess manual dexterity sufficient to reach/handle items, works with the fingers, and perceives attributes of objects and materials.